

**Simplecom®**

# DA330 USB-C to Dual HDMI Adapter with PD and Audio Out

User Manual



[www.simplecom.com.au](http://www.simplecom.com.au)

# | Features

- Support MST (Multi Stream Transport) for mirror or extended mode
- Connect 2 HDMI displays to computer through a single USB-C port
- Support 2 mirrored screens or 2 extended screens
- Significantly increase productivity by adding multiple screens
- Support resolutions up to 4K@60Hz when single display is connected
- Support resolutions up to 4K@30Hz when two displays are connected
- Power Delivery supports up to 100W charging via the USB-C port
- 3.5mm headphone jack for audio output
- Plug and Play, no driver or software required
- Aluminum casing, durable and better heat dissipation
- MST supports Windows only, MacOS supports one extended screen only

# | Specifications

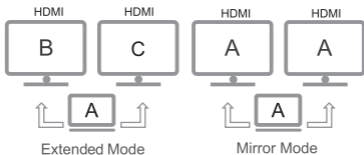
- Material: Aluminum
- Connection Ports: 2xHDMI, 3.5mm Audio, USB-C, USB-C PD
- HDMI Resolution (1 Display): up to 3840x2160 at 60Hz (4K@60Hz)
- HDMI Resolution (2 Displays): up to 3840x2160 at 30Hz (4K@30Hz)
- PD Charging: 1x USB-C Female (for charging only), up to 100W
- Operation Temperature: 0 - 50°C
- Cable Length: 10cm approx.
- Dimension: 6.2cm x 5.2cm x 1.5cm

# | System Requirements

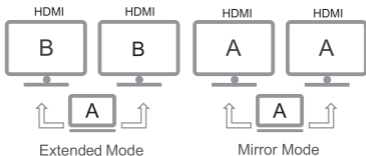
- Available USB-C port with DP Alt Mode (DisplayPort Alternate Mode) support
- Windows 8 or above is required for MST and 2 Extended Screen support
- MacOS does not support MST technology and will only support one extended output

# | Display Mode

**Windows supports two Extended Outputs (B and C)**



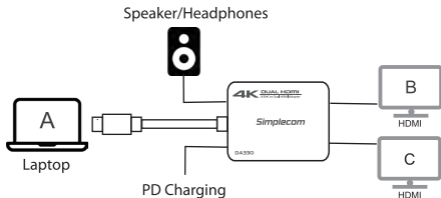
**MacOS supports one Extended Output (B)**






# | Important Note

- Before purchasing, please confirm the USB-C port on your device supports DisplayPort Alternate Mode (DP Alt Mode). Some USB-C ports only work for charging or data transfer, no video output function
- 4K@60Hz resolution only can be supported when single display is connected
- The USB-C Female port is for PD Charging only, not for data transfer
- Please connect power delivery adapter when power is not enough

# | Connection

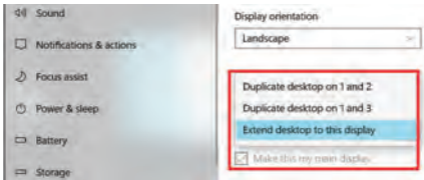


# Windows 10 Setup

1. Click the icon  in the lower left corner of the desktop
2. Click "Settings  " in the pop-up menu.
3. Click "System  System" in the pop-up menu and the following menu will pop up:



4. You can use the mouse to drag the three monitor icons in the red frame to adjust their position.
5. You can select the options in "Multiple Displays" to set mirror or extended modes. And you can also select any one of them as the main display.



# | FAQ

## **What do I need to know before using this adapter?**

Please confirm the USB-C port on your device supports DisplayPort Alternate Mode (DP Alt Mode). Some USB-C ports only work for charging or data transfer, no video output function.

## **What is DP Alt Mode?**

At its most basic level, DP Alt Mode means that device manufacturers would no longer need to put dedicated display ports (whether DisplayPort, VGA, or HDMI) on their devices, and could instead fill out their devices entirely with USB port for all digital I/O.

## **What is Multi Stream Transport (MST)?**

MST is a DisplayPort 1.2 standard. MST allows multiple displays to be connected to a single DP port or USB-C with DP Alt Mode. It does this by combining multiple video signals into a single stream (a process known as multiplexing) and sending it to a device (MST Hub) that unbundles the signal.

## **Does the USB-C PD port on this hub support data transfer?**

No, the USB-C PD port is only for Power Delivery.

## **Does it support MacOS?**

It works on MacOS, but MacOS doesn't support MST, so only one extended output can be supported by MacOS.

## **My laptop support DP Alt Mode, but still no display from HDMI port?**

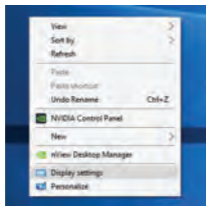
First, make sure that the USB-C multiport adapter is connected to your laptop's USB-C port with DP Alt Mode support (normally only one USB-C port on laptop support display output).

It is possible that the extended display is disabled on your computer. Try to click WIN + P keys (in Windows 10) and check what options of display you have.

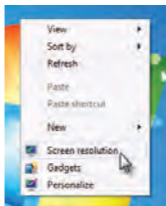
If you do not see the second screen, go to "Settings -> System -> Display" and try to detect the second screen there.

## **Where to setup Extend or Mirror Mode on Windows?**

You can right click Desktop and click option from menu



Windows 10  
Display Setting



Windows 7  
Screen Resolution

# | Warranty

1 Year limited Warranty. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

For our assistance with regards to warranty please email to [support@simplecom.com.au](mailto:support@simplecom.com.au) or create a support ticket at <http://www.simplecom.com.au>

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